

Subject line: New Innovation Health Medicare Advantage dental members

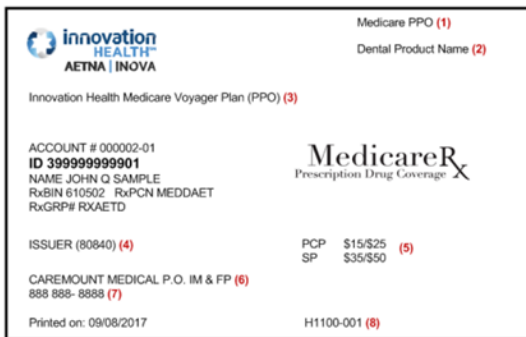
Treating members with the Innovation Health Medicare Advantage dental plan

Innovation Health is a partnership between Aetna and Inova. Since **January 1, 2019**, members covered under an Innovation Health Medicare Advantage dental plan in Virginia (supported by the Aetna Dental PPO network) will have access to the Aetna exclusive provider organization (EPO) and preferred provider organization (PPO) benefits.

Treating these patients

- If you're a network dental PPO provider, treat benefits and claims the same for EPO and PPO plans. Your Aetna Dental PPO contracted rates are the same for both plans.
- Call provider services at **1-855-249-1282 (option 2)** to verify eligibility and plan information.
- Note: There's a **different** payer ID **and** claims mailing address for dental benefits.
 - Use Payer ID **40025**
 - Send dental claims to: **Innovation Health Dental
PO Box 981106
El Paso, TX, 79998**

The payer ID and claims address can also be found on the member ID card for these plans. See samples below:



Innovation Health Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

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