

## Important contact information

### AetnaMedicare.com

#### Medicare Provider Services 1-800-624-0756 (TTY: 711)

You can call to confirm member eligibility and benefits, check claims status and more.

#### Member Services

Refer to the back of the member ID card.

### Send claims to:

Aetna Medicare  
PO Box 981106  
El Paso, TX 79998-1106

**Payer ID#60054**

#### H5521 contract plans dental claims address:

Aetna Medicare  
PO Box 7762  
London, KY 40742

**Payer ID#18014**

### Need to verify member eligibility, have questions or need assistance?

You can call our National Dental Provider Services team at **1-800-624-0756 (TTY: 711)** for help.

This document contains only a summary of benefits and doesn't represent a guarantee of coverage or specific payment. All plan benefits are subject to the terms, conditions and limitations of the specific policy issued, including, but not limited to, eligibility, precertification, exclusions and limitations, and medical necessity requirements. Please refer to the Certificate of Coverage or Summary Plan Description for a more complete explanation of benefits, including a full listing of exclusions and limitations. In the event of a discrepancy, the Certificate of Coverage or Summary Plan Description will govern.

**For internal use and release to authorized providers only.**